

April 26th, 2022

James Holland
5354 S Mingus Pl.
Chandler, AZ 85249

Dear Mr. Holland,

The purpose of this letter is to acknowledge our receipt of your concerns regarding your wife's visit to Chandler Regional Medical Center on November 23rd through December 20th, 2021 , which we received on April 26th, 2022 . We would like to thank you for taking your valuable time to express these concerns.

This matter will be reviewed and within the next 30 business days we will notify you of our findings and actions taken. In the meantime if you have any questions please call 480-728-3300.

Thank you again for providing your comments so that we may better pursue excellence in the services we provide to our patients.

Sincerely,



Shannon Fernandez
Quality Management Department
Chandler Regional Medical Center/Dignity Health